



**Title:** Maintenance Specialist

**Company Overview:** Little Arrow Outdoor Resort is a luxury campground and outdoor resort with 130+ accommodations inclusive of RV Sites, Tents, Pop-Ups, Cabins, Tiny Homes, Glamping Tents, Airstreams, and a Vacation Home. The park features full service 50 Amp hook-up sites, a camp store, 24/7 coffee lounge, pool, dog park, club house, pavilion, community garden, basketball court, playground, tipi, hiking trails, laundry facilities, remodeled bath houses, and exciting activities. Our outdoor resort is located in Townsend, Tennessee just steps away from the entrance of the Great Smoky Mountain National Park.

**Description:** Do you enjoy the outdoors and being "hands-on"? Little Arrow Outdoor Resort is seeking a Maintenance Specialist who can ensure the resort grounds are kept looking well-tended and attractive. The Maintenance Specialist should have basic knowledge of electrical, plumbing, carpentry, and septic/water systems as well as a variety of landscaping maintenance and snow removal duties. You will regularly clear sites, mow lawns, weed, plant flowers, plow snow, remove debris from property grounds, and overall ensure the park is well-maintained. The Maintenance Specialist also works to ensure our guests receive quality customer service.

**Job Duties:**

- Upkeep of resort accommodations including Cabins, Tiny Homes, Glamping Tents, Airstreams, and Vacation Home.
- Empty trash, and perform maintenance or facility repair duties using shovels, saws, blowers, mowers, drills or other hand tools.
- Ensure sites and grounds are manicured appropriately.
- Pick-up trash and debris from common areas and streets on a daily basis. Empty common area trash containers as needed.
- Maintain vehicles and equipment.
- Report all park facility issues and concerns identified while performing daily duties to direct manager.
- Ensure the park is presentable at all times and to our standards.
- Safely operate vehicles for the purpose of performing job duties.
- Follow safety procedures while performing duties.

**Position Requirements:**

- Knowledge of and experience in general maintenance techniques
- Proficient skills in operating various hand tools, power equipment, and commercial machinery



**Knowledge and Experience:**

- High School Diploma, and some college level education, preferred but not required
- Previous maintenance experience in the resort/hospitality industry, *preferred*

**Compensation:**

We offer competitive salary commensurate with experience, optional health insurance, PTO and sick days. At this time, there are no 401k benefits being offered with this position.

**Job Type:** Full-time